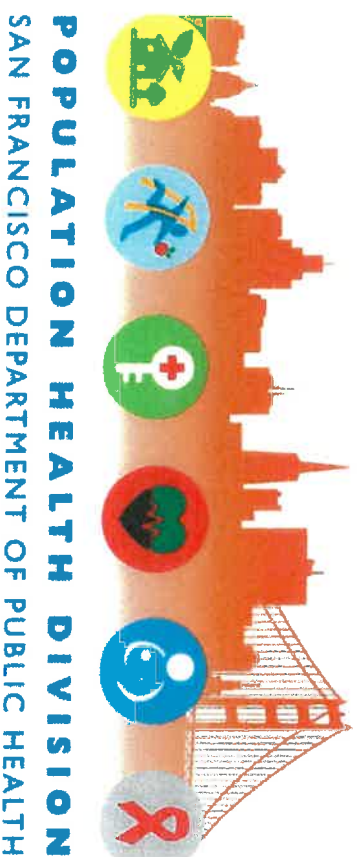


## Accreditation Project Update



# Public Health Department Accreditation

Tomás J. Aragón, MD, DrPH

Health Officer, City & County of San Francisco

Director, Population Health Division (PHD)

Karen Pierce

Accreditation Coordinator

Office of Operations, Finance and Grants Management

April 4, 2017



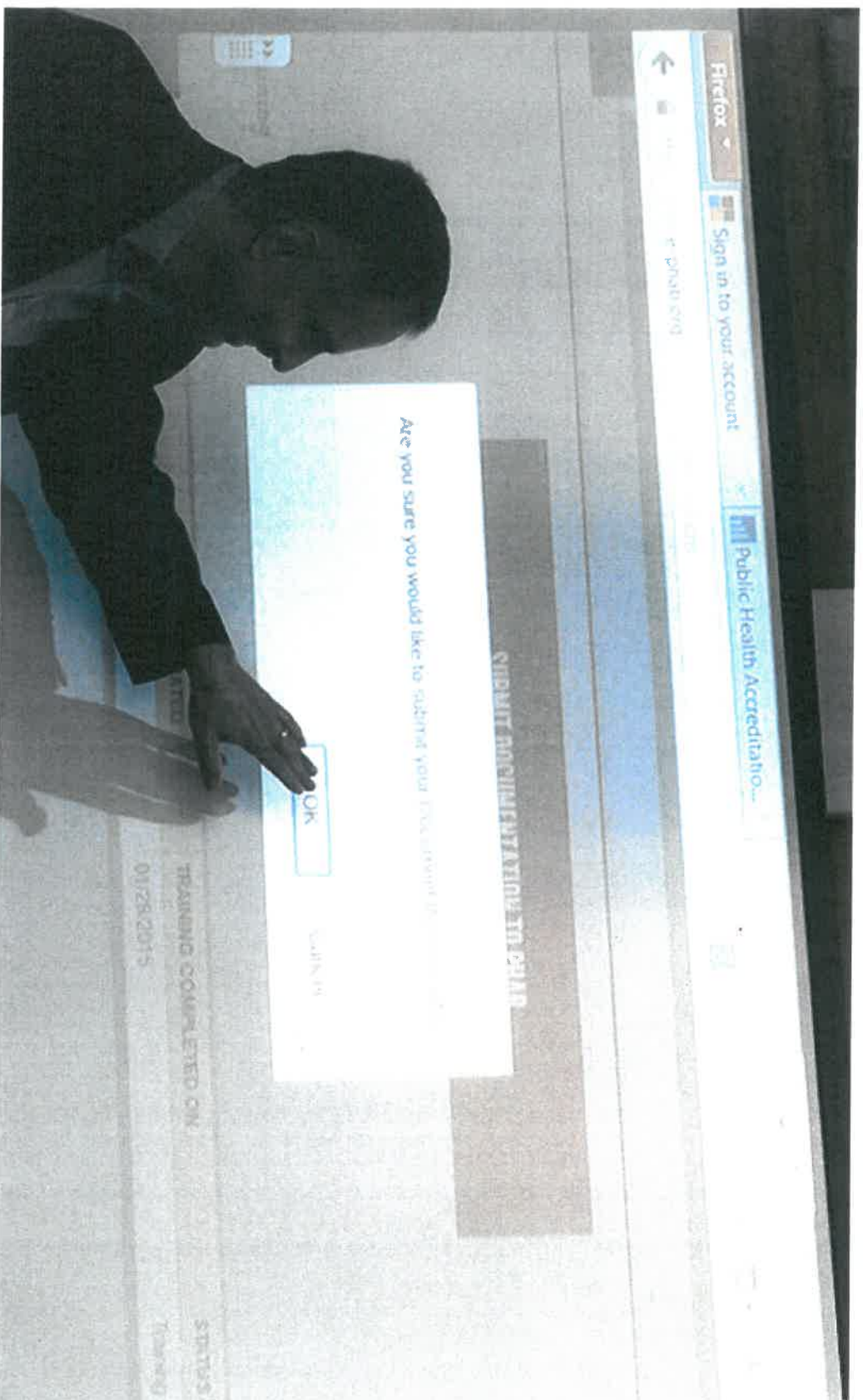
# OUR JOURNEY TO ACCREDITATION



# Submitting the Application



# Submitting Documentation



# The Site Visit

**When:** November 14<sup>th</sup> and 15<sup>th</sup>, 2016

**Where:** 25 Van Ness, Conference Room 70, 330A, 5<sup>th</sup> floor, 610, and 101 Grove

**Who:** DPH Leadership, Health Commissioner Chow, PHD Leadership and staff, PHAB Site Visitors and Specialist

**What:** We have been working on the PHAB Accreditation Process for over 5 years, culminating in this day and half site visit. Subject Matter Experts from all PHD Branches participated.





## **33 Community Partner Representatives Participated in PHAB Interview**



# The Site Visit



# Next STEPS





# ANNUAL REPORTS

Our Annual Reports must include the following:

- A statement that the health department continues to be in conformity with PHAB's Standards and Measures.
- Any leadership changes and other changes that may affect the health department's ability to be in conformity with the Standards and Measures.
- Description of how the we addressed areas of improvement noted in the Site Visit Report and consideration of strengths identified.
- Signed by the director of the health department.



# THREE GREATEST STRENGTHS

1. empowering community organizations and residents to play a big role in promoting and protecting public health through providing technical assistance, training, and subject matter expertise so they can advocate for public health
2. engagement of the community in order to drive and inform research, and then transition community feedback into policy
3. diligence in efforts to understand how best to address health issues within its various communities; they are concerned not with just the "what" of the health status, but also the "why"



# *THREE MOST IMPORTANT OPPORTUNITIES FOR IMPROVEMENT*

1. Quality improvement efforts are not systematic; a formal process for QI is lacking; and alignment to the strategic plan appears to still be under development
2. The SFDPH could benefit from branding and marketing themselves better so that community and staff understand their roles and services
3. The SFDPH could benefit with more consistent and formal tracking and documentation of feedback from various stakeholders, including the Health Commission



## Current Status

### **The Community Health Assessment**

Updated and adopted

December 17, 2015

### **The Community Health Improvement Plan**

Updated Strategic Priorities approved

August 18, 2016

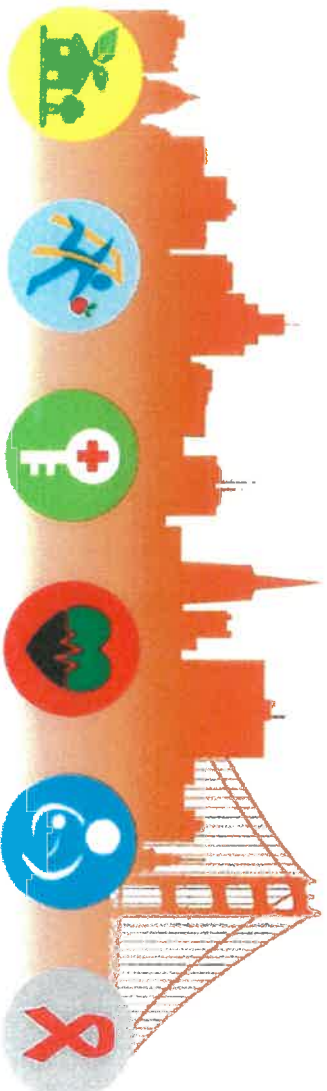


# 2017 PROJECTED CALENDAR

Date	Action	Responsible Party
May 26	Project Plan for updating PHD Strategic Plan approved	Tomás Aragón
July 30	PHD Strategic Plan adopted	QI Team
October 1	Improvement Management System implemented	QI Team
October 31	Improvement Management Dash Board published	PHD
March 2018	First Annual Report submitted	Tomás Aragón



# Thank you and Questions?



**POPULATION HEALTH DIVISION**  
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

